



U.S. ORDER ENTRY TIMELINES

RULES:

- Statuses of received orders will vary by Product type. Based on the status of those orders, the time in which they count for qualifications will also vary. The Timelines for Qualification below will guide you in understanding when an order will appear on your PCL, along with when the order will count towards qualifications.
- Any items received after the deadlines below, Monday through Friday, or on holidays and weekends, will be processed the following business day.

PRODUCT	TIMELINES FOR QUALIFICATIONS
Home Phone Service	Customers who submit orders by 6 pm ET, Monday through Friday, will count for IBO qualifications the same business day if the customer's status is "Pending". <i>"Incomplete" customers will not count for qualifications until the status changes to "Pending."</i>
ACN DigitalTalk® Express	It may take up to 2 business days for the customer to show on your PCL. The customer will appear in a "Pending" status and begin to count for qualifications at that time.
Energy - Gas and Electricity	Gas & Electric Customers who submit orders by 5 pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>If a deposit is required and not paid at the time the order is placed, the customer will be placed in an "Incomplete" status and will not count for qualifications.</i>
Payment Processing	Customers who submit orders by 6pm ET, Monday through Friday, will appear as 'New' status and will not count for IBO qualifications until the account is activated. <i>All customers will remain "Incomplete" until they are activated (1st transaction date) and will not count for qualifications</i>
Flash Wireless	Flash Wireless customers on The Nationwide Sprint 4G LTE Network and America's Largest & Most Reliable Network who submit orders by 5pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>"Incomplete" customers will not count for qualifications until the status changes to "Pending."</i> Flash Wireless customers on the Fastest 4G LTE Network who submit orders by 3pm ET, Monday through Thursday, will count for IBO qualifications the next business day. Customers who submit orders on Friday or on holidays and/or weekends will update on the PCL within 48 business hours. <i>"Incomplete" customers will not count for qualifications until the status changes to "Pending."</i>
AT&T Bundle	Customer orders placed by 12am ET will count for IBO qualifications the next business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
Frontier Bundle	Customer orders placed by 12AM ET will count for IBO qualifications the next business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
Satellite TV - DISH Network & DIRECTV	DISH Network Customers who submit orders by 5 pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>The customer will appear in a "Create" status and will immediately count for points and qualifications.</i>
	DIRECTV Customer orders placed by 8 am ET will count for IBO qualifications the same business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
Home Security - Vivint	Customers who submit orders by 3 pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>All customers will remain "Incomplete" until they are active and will not count for qualification until activation.</i>

IMPORTANT NOTE: Don't wait until the last minute to acquire customers. The best way to ensure qualifications are met is to secure your customer orders within the appropriate timeframes listed in the table above for each product.