



# U.S. ORDER ENTRY TIMELINES

## RULES:

- Statuses of received orders will vary by Product type. Based on the status of those orders, the time in which they count for qualifications will also vary. The Timelines for Qualification below will guide you in understanding when an order will appear on your PCL, along with when the order will count towards qualifications.
- Any items received after the deadlines below, Monday through Friday, or on holidays and weekends, will be processed the following business day.

PRODUCT	TIMELINES FOR QUALIFICATIONS
<b>Home Phone Service</b>	Customers who submit orders by 6 pm ET, Monday through Friday, will count for IBO qualifications the same business day if the customer's status is "Pending". <i>"Incomplete" customers will not count for qualifications until the status changes to "Pending."</i>
<b>ACN DigitalTalk® Express</b>	It may take up to 2 business days for the customer to show on your PCL. The customer will appear in a "Pending" status and begin to count for qualifications at that time.
<b>Energy - Gas and Electricity</b>	Gas & Electric customers who submit orders by 6 pm ET will count for IBO qualifications the same business day. <i>If a deposit is required and not paid at the time the order is placed, the customer will be in an "Incomplete" status and will not count for qualifications.</i>
<b>Anovia Payment Processing</b>	Customers who submit orders by 6pm ET, Monday through Friday, will appear as 'New' status and will not count for IBO qualifications until the account is activated. <i>All customers will remain "Incomplete" until they are activated (1st transaction date) and will not count for qualifications</i>
<b>Flash Wireless</b>	Flash Wireless customers who submit orders by 7pm ET, Monday through Friday, will count for IBO qualifications the same business day. Flash Wireless customers who submit orders after 7pm ET, Monday through Friday, will count for IBO qualifications the next business day. Flash Wireless customers who submit orders by 6pm ET on weekends will count for IBO qualifications the same day. Flash Wireless customers who submit orders after 6pm ET on weekends will count for IBO qualifications the next day. Flash Wireless customers who submit orders on holidays will update on the PCL within 48 business hours.
<b>AT&amp;T Bundle</b>	Customer orders placed by 12am ET will count for IBO qualifications the next business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
<b>Frontier Bundle</b>	Customer orders placed by 12AM ET will count for IBO qualifications the next business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
<b>Satellite TV - DISH Network &amp; DIRECTV</b>	<b>DISH Network</b> Customers who submit orders by 5 pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>The customer will appear in a "Create" status and will immediately count for points and qualifications.</i>
	<b>DIRECTV</b> Customer orders placed by 8 am ET will count for IBO qualifications the same business day. The customer will appear in a "Pending" status and will immediately count for points and qualifications.
<b>Home Security - Vivint</b>	Customers who submit orders by 3 pm ET, Monday through Friday, will count for IBO qualifications the same business day. <i>All customers will remain "Incomplete" until they are active and will not count for qualification until activation.</i>

**IMPORTANT NOTE:** Don't wait until the last minute to acquire customers. The best way to ensure qualifications are met is to secure your customer