



MODULE B: Part 1 - Overview of Flash Wireless

Goal: Ensure a smooth and seamless experience for your customer.

How: Have a general understanding of Flash Wireless

Why: Happy Customers = Monthly residual income and referrals!

Step 1: Customer Chooses a 4G LTE Network

Flash Green (America's Fastest and Most Reliable Network)

Flash Yellow (The Nationwide Sprint 4G LTE Network)

Step 2: Customer Chooses a Service Plan

Choose from individual or family plans, including unlimited* plans.

Check www.flashwireless.com for the most updated service plan offerings.

Step 3: Customer Chooses a Device

Bring Your Own Device (BYOD)

OR

Buy a New Device

Step 4: Complete the Pre-Order Checklist – Must do!

Go through the steps to make sure the phone is compatible and “ready” for activation and help your customer transfer his phone number (if desired).

Select an option on the online training menu, based on your customer's choices.

+Flash Green: Bring Your Own Device (BYOD)

+Flash Green: Buy a New Device

+Flash Yellow: Bring your Own Device (BYOD)

+Flash Yellow: Buy a New Device

Step 5: Order Online or by Phone

Once the checklist is complete, have your customer complete the order process online or by phone.

Remember, you want a completed checklist before your customer places the order to make sure your customers have a smooth and seamless experience.

Happy Customers = Monthly residual income and referrals!

* Plan allows high speed data access (up to 4G LTE speeds with compatible network and device) only up to 22GB per line, per billing cycle. After the 22GB limit is reached, Flash Wireless may slow data to as low as 128 kbps for the remainder of your billing cycle. Data speed reduction may severely impair your ability to use services or programs requiring data access, including everyday applications. International calling Plans (“ILD”) and “unlimited” features: ILD plans are subject to the [\[Flash Wireless Terms and Conditions\]](#). Unlimited features, including voice and text, do not include unreasonable or abnormal use. These features are provided solely for dialogue between, and initiated by, individuals for personal use and not for commercial use or resale. Restrictions apply as reflected in, and all use is subject to, the [\[Flash Wireless Terms and Conditions\]](#) and [\[Acceptable Use Policy\]](#)