

New XOOM Energy Incomplete Personal Customer List Statuses

STATUS CODE	DESCRIPTION	ACTION REQUIRED
PSPT-DFAX	Fax	Your customer must fax 3 consecutive Energy bills to 855-611-8709 or email to (US) credit@xoomenergy.com or (CA) credit@xoomenergy.ca
PSPT-DFXI	Fax ID	Your customer must fax 3 consecutive Energy bills and a photo ID to 855-611-8709 or email to (US) credit@xoomenergy.com or (CA) credit@xoomenergy.ca
PSPT-DIDF	ID Hold	Your customer must fax a government issued photo ID and a copy of their most recent Energy bill to 855-611-8709 or email to (US) credit@xoomenergy.com or (CA) credit@xoomenergy.ca
PSPT-DIDM	Manual Review ID	Your customer must fax a government issued photo ID to 855-611-8709 or email to (US) credit@xoomenergy.com or (CA) credit@xoomenergy.ca
PSPT-DMRV	Under Review	Your customers order is being manually reviewed. No action is required.
PSPT-HOLD	Deposit Required	Your customer must pay their deposit to progress the order.