

# Sphere

powered by TrustCommerce

## The Sphere Journey

**SUBMIT THE LEAD AND SPHERE TAKES CARE OF THE REST**  
**LEADS CLOSE FAST!**



**ONLINE  
REFERRAL**



**SALES  
PROCESS**



**PROPOSAL ACCEPTED &  
APPLICATION SIGNED**



**APPLICATION REVIEW &  
APPROVAL PROCESS**



**INSTALLATION**



**ACCOUNT  
ACTIVATED**

# The Sphere Journey: Get to Know the Sphere Process!

#1

## Online Referral

Lead is submitted.

#2

## Sales Process

Merchant is contacted by Sphere's dedicated account executive via phone/email within 72 hours.

#3

## Proposal Accepted & Application Signed

Merchant provides the required documents, signs the application and returns it to the Sphere team.

#4

## Application Review & Approval Process

Merchant's application is reviewed and a credit assessment is performed - Underwriting process begins.

#5

## Installation

Once the merchant's account is approved, the merchant will receive an email with a welcome kit and be contacted for installation.

#6

## Account Activated

A merchant is considered activated after their first transaction and settlement for the day.