

New XOOM Energy Incomplete Personal Customer List Statuses

STATUS CODE	DESCRIPTION	ACTION REQUIRED
PSPT-DFAX	Upload	Your customer must upload 3 consecutive Energy bills to: https://xoomenergy.com/en/credit-status - All Non-Texas markets https://texas.myxoomenergy.com/en/enrollment-status - Texas
PSPT-DFXI	Upload	Your customer must upload 3 consecutive Energy bills to: https://xoomenergy.com/en/credit-status - All Non-Texas markets https://texas.myxoomenergy.com/en/enrollment-status - Texas
PSPT-DIDF ID	Hold	Your customer must upload 3 consecutive Energy bills to: https://xoomenergy.com/en/credit-status - All Non-Texas markets https://texas.myxoomenergy.com/en/enrollment-status - Texas
PSPT-DIDM	Manual Review	Your customer must upload 3 consecutive Energy bills to: https://xoomenergy.com/en/credit-status - All Non-Texas markets https://texas.myxoomenergy.com/en/enrollment-status - Texas
PSPT-DMRV	Under Review	Your customers order is being manually reviewed. No action is required.
PSPT-HOLD	Deposit Required	Your customer must pay their deposit to progress the order.