

Welcome to Frontier®



For Internal Use Only: NOT customer facing

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A leader in providing communications services to residential customers



Frontier Communications provides communications services to urban, suburban, and rural communities in 25 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure® digital protection solutions.



Employees
16,420

Website
www.frontier.com

Incorporated
1935

Stock Trading
OTC: FTRCQ

States Served
25

Headquarters
Norwalk, Conn.

Frontier Brand Pillars

Provide clarity in an industry known to be confusing.

Deliver on what we promise, even if it takes a total transformation.

Understand that the customer's story should be louder than our own.

Frontier Key Residential Services



Internet Service

Plans vary by location

FiberOptic
INTERNET

OR

Frontier Internet

Enjoy a fiber-optic connection fit for telecommuting, video conferencing, or gaming online with ultimate performance.

Stay online with the confidence to do the things you love like online shopping, surfing the web or sharing pics on social media.

In select areas where available

In areas where FiberOptic Internet is not available

Internet Key Selling Points

Internet service with transparent all-in pricing

- **No hidden monthly fees**
- **No annual commitment**
- **No extra Wi-Fi charges (router included)**
- **No data caps or overage charges***



*Other terms and conditions apply, including Frontier's Acceptable Use Policy & Network Management Policy, and are subject to change without notice.

Add-on services for a better experience

Home Phone

Unlimited Nationwide Calling plus helpful call management features to help you stay in touch

Voice plans include calling within the U.S., U.S. Territories, Canada and Mexico, plus Caller ID, Call Waiting, Voicemail, and more.

The logo for Frontier SECURE. The word "Frontier" is in a large, bold, red sans-serif font. Above the "i" in "Frontier" is a series of red dots of varying sizes, some connected by thin lines, forming a partial arc. Below "Frontier" is the word "SECURE" in a smaller, red, all-caps sans-serif font.

A digital security suite with services designed to help keep you and your devices safe

Bundles are available with secure cloud storage and software, as well as identity protection services.

- Thank You for being a part
- of the Frontier Family as
- an authorized sales agent

