

# Level UP

your business with  
powerUP

Build momentum in your electricity and natural gas business with this fantastic initiative.

*Already a force in electricity and natural gas?*

Great! This program can help you reach astronomical new heights with services you're comfortable offering!



**REFER 12 +**  
**XOOM Energy**  
**residential Natural Gas**  
**customers** and  
receive a **BONUS\***



**REFER 12 +**  
**XOOM Energy**  
**residential Electricity**  
**customers** and  
receive a **BONUS\***

\*Bonus equal to the average commodity-only charges of customers' bills. Residential customers only.  
IBOs can qualify for bonuses for both energy types.



## ELIGIBILITY RULES:

### WHO CAN PARTICIPATE?

The following IBO qualification requirements will apply:

1. Promotion is only available to U.S. or Canadian IBOs active and in good standing with ACN Opportunity, LLC, or All Communications Network of Canada Co. (collectively, "ACN"), as applicable, at the time of payout.
2. IBO's must be accredited and in good standing with XOOM Energy, LLC, XOOM Energy Canada, ULC and XOOM Energy ONT, ULC at the time of payout.
3. IBO must have at least 12 qualified XOOM Energy Residential Electric customers to receive Electricity payout.
4. IBO must have at least 12 qualified XOOM Energy Residential Natural Gas customers to receive Natural Gas payout.
5. U.S. and Canadian XOOM Energy Residential account customers (by service type) can be combined.
6. IBOs are eligible to earn a payout for both Electricity and Natural Gas by acquiring 12 or more qualified residential customers of each service type, subject to other eligibility requirements.

### WHO ARE QUALIFIED CUSTOMERS?

The following customer qualification requirements will apply:

1. Residential Electricity and Natural Gas customers referred on or after October 1, 2013 count towards eligibility.
2. Customer must not have a past due balance with XOOM Energy.
3. Customer accounts must be in a CUST (Active) status.
4. Customer accounts must have completed one full billing cycle.
5. Customer qualification will be determined on the last day of each calendar month during the program period.
6. Customers who are currently under a contract with Stream Energy and switch to XOOM Energy do not qualify for the PowerUp program.

### HOW IS THE BONUS CALCULATED AND DELIVERED?

The following calculation and delivery rules will apply:

1. Any Electricity and/or Natural Gas payout will be calculated at the end of each month during the program period based on the average XOOM Energy supply charges (commodity only by service type) for all of the relevant IBO's qualified customers.
2. Average XOOM Energy supply charges (commodity only by service type) for qualified customers will be calculated based on the last completed billing cycle for each such customer.
3. Taxes, surcharges, past due fees and any charges by the local utility are excluded from the payout calculation.
4. There is no cap on the payout amount, subject to these terms and conditions.
5. ACN will process the payout as an IBO payment through the normal payout cycle, subject to the same payment terms that apply to other IBO payments.
6. Payout will be made within one month after the end of the qualifying month.
7. IBOs are solely responsible for any taxes, fees, or other charges associated with the payout amount.
8. ACN reserves the right to withhold amounts as may be required by applicable laws or regulations.
9. Missing credits must be disputed within two months following the relevant qualification month or the right to dispute those credits is waived.
10. ACN has the right to modify or end this program at any time at its discretion.