

Making the Switch to XOOM Energy Just Got Easier with Freedom2Connect

With Freedom2Connect, we make switching to XOOM Energy as simple and seamless as possible and we will even cover your early termination fees. Get started with these 3 simple steps:

1. Enroll on a fixed-price plan that is 12 months or longer.
2. Email a copy of the front and back of your final bill to customercare@xoomenergy.com. For Texas customers only, please email to cancellationfeexoomtx@xoomenergy.com or fax to 832-584-2025.

Please be sure to include all the following:

- All pages of the final bill that clearly shows your full name, service address, and the billing cycle dates
- The early termination fee amount that was charged
- Your phone number
- Your XOOM Energy customer account number

3. Customers in California (SoCal Gas and SDG&E), Georgia and Texas will receive a bill credit up to \$150 on their XOOM Energy account. Customers in all other states will receive a reimbursement in the form of a Visa™ debit card.

