

NORTH AMERICAN COMPENSATION PLAN OVERVIEW

Effective AUGUST 1, 2023

THE ACN OPPORTUNITY HAS BEEN DESIGNED TO HELP YOU BUILD A SUCCESSFUL BUSINESS OF YOUR OWN



ACN INDEPENDENT BUSINESS OWNERS (IBOS) CAN EARN MONEY IN FOUR WAYS:

- **1.** Residual commissions paid monthly based on their personal customers' usage of ACN's services.
- **2.** Residual commissions paid monthly based on their downline's customers' usage of ACN's services.
- **3.** Bonuses paid weekly based on their personal customer acquisition.
- **4.** Bonuses paid weekly based on their downline's personal customer acquisition.

Compensation is earned only when customers are acquired.

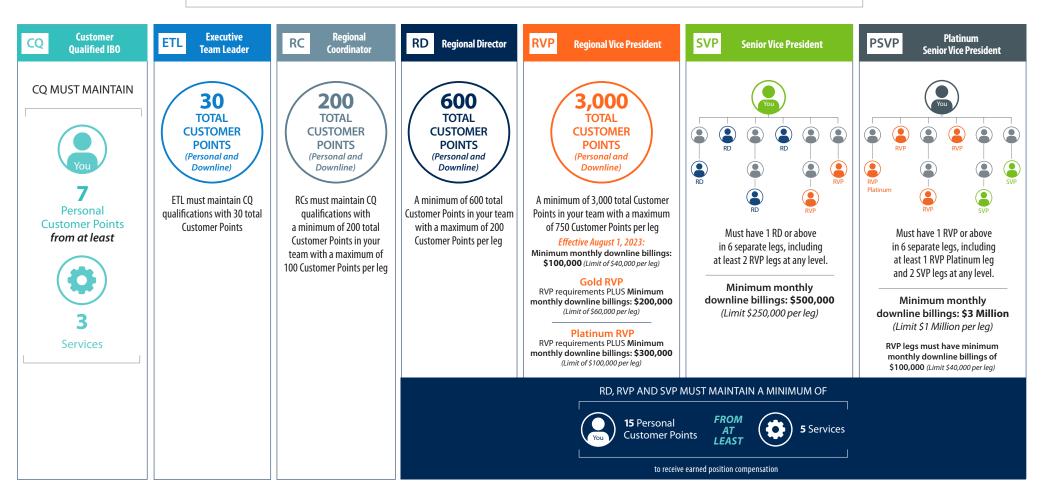
Refer to the ACN Compensation Plan for complete details. Earnings as an ACN IBO are based solely upon the successful sale of products to customers and their usage of those products. Individuals will incur expenses in operating their ACN business, such as the sign-up fee and renewal fee, as well as other possible operating expenses. As with any business, earnings and success at ACN are not guaranteed but depend primarily on the individual's persistence, effort, and results of acquiring customers personally and/or through their team. Individuals will not earn income and will lose money as an IBO if customers are not acquired.

POSITIONS & QUALIFICATIONS

IBO Everyone starts ACN as an Independent Business Owner



Your goal should be to work your way through the earned positions detailed below. The positions you achieve are based on the total number of customers acquired between you and your team.



Team Coordinator legs (Latin America and Asia only) count toward RD legs for qualification.

Refer to the ACN Compensation Plan and monthly promotional bonuses for complete details. Earnings as an ACN IBO are based solely upon the successful sale of products to customers and their usage of those products. Individuals will incur expenses in operating their ACN business, such as the sign-up fee and renewal fee, as well as other possible operating expenses. As with any business, earnings and success at ACN are not guaranteed but depend primarily on the individual's persistence, effort, and results of acquiring customers personally and/or through their team. Individuals will not earn income and will lose money as an IBO if customers are not acquired.



MONTHLY RESIDUAL COMMISSIONS

Over time, the majority of your compensation will come from the residual income that is generated from your customers' monthly billings. Customer acquisition is the fuel for your business, creating long-term income and by teaching other people how to do the same thing, you will build residual income for yourself.

PERSONAL COMMISSIONS

As you acquire your own, personal customers, you qualify to earn residual commission between 3% and 20% of their monthly commissionable revenue generated. This percentage is based on your total number of Personal Customer Points: 1-39 Personal Customer Points = 3%

40-59 Personal Customer Points = 5%

60-99 Personal Customer Points = 10%

100 - 149 Personal Customer Points = 14%

150-199 Personal Customer Points = 17%

200+ Personal Customer Points = 20%

OVERRIDING RESIDUAL COMMISSIONS

Schedule of commissions earned from customer acquisition in your organization and Personal Customer Points required:

	Telecommunications and		Energy for Identity Thef		QUALIFICATIONS FOR EACH COMMISSION LEVEL	
Levels	Essential Services			Large Business	Protection for Business	Personal Customer Points
Personal		3-20%		2%	8%	See PERSONAL COMMISSIONS explanation above.
1 2		4% 4%		1/2% 1/4 %	1% 1/2%	25
3		4%		1/4%	1/4%	50
4		4%				
5	4% 75		75			
	RVP	Gold RVP	Platinum RVP			
Open Line RVP	1 1/2%	2 1/2%	3%	1/2%	1/2%	Open Line RVP Platinum, RVP Gold and RVP commissions are paid on Commissionable Revenue generated from customer billings below your 5th level down to the 5th level of the first RVP (or SVP) in your downline.
1st Generation RVP	1%	1%	1%			1st Generation RVP Platinum, RVP Gold and RVP commissions are paid on Commissionable Revenue generated from customer billings from the 6th level of the first downline RVP (or SVP) through the 5th level of the second downline RVP (or SVP).
2nd Generation RVP	1/2%	1/2%	1/2%			2nd Generation RVP Platinum, RVP Gold and RVP commissions are paid on Commissionable Revenue generated from customer billings from the 6th level of the second downline RVP (or SVP) through the 5th level of the third downline RVP (or SV
Open Line SVP		2%		1/2%	1/2%	Open Line SVP commissions are paid on Commissionable Revenue generated from customer billings below your 5th level P). down to the 5th level of the first SVP in your downline.
1st Generation SVP		1%				1st Generation SVP commissions are paid on Commissionable Revenue generated from customer billings from the 6th level of the first downline SVP through the 5th level of the second downline SVP.

COMMISSIONS BY LEVEL & SERVICE

The commission structure outlined above is effective with the August 2023 Commission Payout. Customers must be counting toward qualifications by the first Friday of the month in order for the points to be used toward commission qualifications for that month. Refer to the Order Entry Timelines document available on ACNCompass.com for more details. Commissions are released on the first business day following the third Friday of each month. Commissions are paid the third month after the close of the month the customer is billed. Commissions on large commercial accounts and customers acquired by Affinity programs (such as not-for-profit organizations) may be paid according to a custom commission schedule that will be determined at the time the program/contract is completed.



PERSONAL MONTHLY CUSTOMER BONUSES

You can earn Customer Bonuses each month when you personally acquire customers. New IBOs can earn these bonuses based on the number of customer points and services they acquire in their first 30 days. Existing IBOs (those that are more than 30 days past their start date) can earn these bonuses based on the number of customer points and services they acquire in a calendar month.*

> XOOM Multilocation enrollments and Impact Health Sharing group enrollments do not count toward this bonus program.

At least 5 Services & 10 Points	At least 8 Services & 16 Points	At least 11 Services & 22 Points	EARN \$200
FOR A TOTAL OF \$200	FOR A TOTAL OF \$400	FOR A TOTAL OF \$600	for every additional 3 Services and 6 Points

WEEKLY OVERRIDING CUSTOMER ACQUISITION BONUSES (CABs)

Overriding Customer Acquisition Bonuses (CABs) are paid when an IBO within your organization sponsors a new IBO that becomes Customer Qualified within 30 days of their start date. In order to count for qualifications, all new customers must show a "complete" status on the IBO's Personal Customer List. A customer will show a "complete" status when all the necessary information has been received and processed by ACN.

OVERRIDING CUSTOMER ACQUISITION BONUSES - ALL EARNED POSITIONS

Executive	Regional	Regional	Regional	Senior	Senior Vice
Team Leader	Coordinator	Director	Vice President	Vice President	President Platinum
Open Line	Open Line	Open Line	Open Line	Open Line + \$50	Open Line
\$50	+ \$100	+ \$100	+ \$100		+ \$50
		1 st Generation +\$100	1 st Generation + \$50	1 st Generation + \$25	
organization, who are not u	uses you earn when IBOs in your nder an IBO that has reached the		•	nen IBOs in your organization, w	

same earned position (or higher) that you have reached, acquire customers to become qualified within 30 days of their start date.

Generational CABs are bonuses you earn when IBOs in your organization, who are under an IBO that has reached the same earned position (or higher) that you have reached, acquire customers to become qualified within 30 days of their start date.

REMEMBER:

Compensation is earned **only** when customers are acquired. ACN reserves the right to retract the payment of any bonus or commission if it is found that a customer used to qualify for a bonus or a certain commission level was not a valid customer.

*Customers must be from the US or CA. **XOOM Multilocation enrollments and Impact Health Sharing group enrollments do not count toward this bonus program.** *All customers must be completed, installed, active or activated by the 60th day after the IBO qualification period. Note: Non ported Flash Mobile customers take 100 days to count for qualifications. 3 VEARS

UNITED STATES CUSTOMER POINT SYSTEM & COMMISSIONABLE REVENUE

The only way to earn income at ACN is through the acquisition of customers; therefore all IBOs must acquire customers in order to meet qualifications and advance through ACN's earned positions. ACN utilizes a Customer Point system for each of its products and services.



ACN	PRODUCT/SERVICE	CUSTOM	IER POINTS	MONTHLY COMMISSIONABLE REVENUE*	DURATION OF POINTS AND COMMISSIONS**
		Points count once the custom or after 100 days of serv	er has completed authentication vice, whichever comes first.		
	RESIDENTIAL	Monthly Plan	Annual Plan		
IDENTITY THEFT	IDSeal Platinum Plan (1 adult) - 2 devices				
PROTECTION	IDSeal Platinum Plus Plan (1 adult + up to 10 kids) - 4 devices	2 points	6 points	80%	
	IDSeal Family Plan (2 adults) - 4 devices			80%	Life of Customer
	IDSeal Family Plus Plan (2 adults + 10 kids) - 8 devices	3 points 8 points			
	RESIDENTIAL				
WIRELESS	Flash Mobile Talk & Text Plan: Up to 6 lines per account.	1 point	per line	80% Commissionable. Only the MRC is commissionable. Other billings (roaming, international, etc.) are not commissionable.	Life of Customer
Ported Numbers: Points count immediately once service is activated. New Numbers: Points count following 100 days of service.	Flash Mobile GiG Plans: 4GB & 10GB Up to 6 lines per account.	2 lines = 3 lines = 4 lines = 5 lines =	= 4 points = 6 points = 8 points = 10 points = 12 points = 14 points	80% Commissionable. Only the MRC is commissionable. Other billings (roaming, international, etc.) are not commissionable.	Life of Customer
or service.	Flash Mobile Unlimited Plans: 50GB & 75GB Up to 4 lines per account.	2 lines = 3 lines =	= 4 points = 6 points = 8 points = 10 points	65% Commissionable. Only the MRC is commissionable. Other billings (roaming, international, etc.) are not commissionable.	Life of Customer
	RESIDENTIAL & BUSINESS				
SECURITY &	Vivint Home Security & Automation	8 points		75%	Life of Customer
AUTOMATION	RESIDENTIAL & BUSINESS				
	Vivint Essentials DIY	2 points		75%	Life of Customer
	RESIDENTIAL & BUSINESS				
HEALTHCARE	Impact Health Sharing	Share Amount up to \$149 \$150 to \$349 \$350 to \$549 \$550 and Higher	2 points 4 points 5 points 6 points	Individuals and Groups of up to 15 accounts 40% Commissionable Large Groups of 16+ Accounts 25% Commissionable	Life of Customer
	RESIDENTIAL	Monthly Plan	Annual Plan		
TRAVEL	Truvvi Gold Truvvi Platinum	2 points 5 points	5 points 8 points	80%	Life of Customer

*Commissionable revenue is billed revenue less taxes, surcharges and an allowance for bad debt. ACN reserves the right to reduce commissionable revenue by a percentage factor for promotional plans, products, negotiated pricing or certain services. Commissionable Billing for some products is a fixed amount. IBOs receive a percentage of these amounts each month depending on where they fall in the Compensation Plan. See the ACN Policies & Procedures for additional details. **Commissions are paid on Active customers only. The points and commissions will end when the customer's service is canceled.

UNITED STATES CUSTOMER POINT SYSTEM & COMMISSIONABLE REVENUE

	PRODUCT/SERVICE	CUSTOMER POINTS	MONTHLY COMMISSIONABLE REVENUE*	DURATION OF POINTS AND COMMISSIONS**	
	RESIDENTIAL				
	XOOM Energy Natural Gas	1 point	250/***	Life of Customer	
	XOOM Energy Electricity	2 points	35%***		
	BUSINESS				
	XOOM Energy Natural Gas or Electricity - Multi-location Customer	1 point per service	25%***	Life of Customer	
ENERGY	XOOM Energy Natural Gas or Electricity - Small Business	2 points per service	35%***	Life of Customer	
	XOOM Energy Natural Gas or Electricity - <i>Medium Business</i> Submitted via Lead Pass Form	3 points per service	up to 25%***	Life of Customer	
	XOOM Energy Natural Gas or Electricity - <i>Big Business</i> Submitted via Lead Pass Form	4-8 points per service	up to 35%***	Life of Customer	
	Multi-location Customers include all customers with multip	le locations regardless as to whetl	her they enrolled through the XOOM Multi-location Enroll	ment process	
PAYMENT	Sphere New Merchants/Merchants Processing Over \$4,000 Processing/Month	3 points		Paid on Sphere	
PROCESSING	Sphere New Merchants/Merchants Processing Less Than or Equal to \$4,000/Month	1 point	- 75%	Revenue for the Life of Customer	
	RESIDENTIAL				
	DISH Flex Plan	5 points	\$18	2 Years	
	DISH AT120, AT120 Plus, AT200 and AT250 Plans	5 points	\$35	- 2 Years	
	BUSINESS				
	DIRECTV COMMERCIAL BASIC PLUS	1 point	\$11		
SATELLITE	DIRECTV BUSINESS SELECT™ PACK	ectricity2 points35%***Lifeatural Gas or Electricity stomer1 point per service25%***Lifeatural Gas or Electricity - Small Business2 points per service35%***Lifeatural Gas or Electricity - Big Business3 points per serviceup to 25%***Lifeatural Gas or Electricity - Big Business4-8 points per serviceup to 35%***Lifeatural Gas or Electricity - Big Business4-8 points per serviceup to 35%***Lifeatural Gas or Electricity - Big Business4-8 points per serviceup to 35%***Lifeatural Gas or Electricity - Big Business4-8 points per serviceup to 35%***Lifeatural Gas or Electricity - Big Business4-8 points per serviceup to 35%***Lifeatural Gas or Electricity - Big Business4-8 pointspointsup to 35%***Lifestomers include all customers with multiple locations regardless as to whether they enrolled through the XOOM Multi-location Enrollment procesPaintschants/Merchants Processing3 points75%Paintsat to 54,000/Month1 point\$11\$11chants/Merchants Processing5 points\$18120 Plus, AT200 and AT250 Plans5 points\$17\$17CIAL MASULTRA**2 points\$17\$17\$17CIAL MASULTRA**3 points\$23\$31\$31SS SELECT** PACK2 points\$23\$31\$31ERCIAL XTRA**3 points\$31\$31\$31eterlet Plans			
JAILLLIIL	DIRECTV COMERCIAL ÓPTIMO MÁS PACK	2 points	•		
	DIRECTV COMERCIAL MÁS ULTRA™ PACK	2 points	\$23	3 Years	
	DIRECTV BUSINESS ENTERTAINMENT PACK	2 points	AND COMMULT Community of Nobel Network AND COM 35%*** Life of 25%*** Life of 35%*** Life of up to 25%*** Life of up to 35%*** Life of up to 35%*** Life of provide through the XOOM Multi-location Enrollment process Paid of Reverting 1000000000000000000000000000000000000		
	DIRECTV COMMERCIAL XTRA™				
	DIRECTV BUSINESS XTRA PACK	3 points	\$31		
	DIRECTV COMMERCIAL ENTERTAINMENT PACK	3 points	\$31		
	RESIDENTIAL				
	Spectrum Internet Plans	2 points	\$20		
	Spectrum Ultra Internet Plans	2 points	\$25		
CABLE	Spectrum GIG Internet Plans	2 points	\$30	2 Years	
	Spectrum Voice	0 points	\$3		
	Spectrum Television	0 points	\$3		
	RESIDENTIAL				
WIRELESS	Spectrum Mobile	1 point per line	\$15 per line	2 Years	

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***Energy rates subject to fluctuation. IBOs will receive commissions based on customers' actual energy usage, excluding bad debt, taxes and surcharges.

UNITED STATES CUSTOMER POINT SYSTEM & COMMISSIONABLE REVENUE

PRODUCT/SERVICE	CU	STOMER POI	NTS	MONTHLY COMMISSIONABLE REVENUE*	DURATION OF POINT AND COMMISSIONS*
RESIDENTIAL					
AT&T Wireless					
New Phone With Ported Number	1 point per line	2	\$20	2 Years	
RESIDENTIAL					
DIRECTV via Internet or Satellite					
Ultimate and Premier		3 points		\$30	
Choice		2 points		\$25	3 Years
Entertainment		1 point		\$18	
RESIDENTIAL	SINGLE SERVICE POINTS	2 SERVICE BUNDLE POINTS	3 SERVICE BUNDLE POINTS	Add DIRECTV (via Internet or Satellite) or <i>I</i> bundled service poin	AT&T Wireless to build your hts.***
AT&T Internet					
Speeds 25 Mbps to100 Mbps	1 point	2 points	3 points	\$20	
Speeds 300 Mbps	2 points	3 points	4 points	\$30	2 \/
Speeds 500 Mbps	3 points	4 points	5 points	\$40	2 Years
Speeds 1GB and Higher	3 points	4 points	5 points	\$45	
Kinetic by Windstream Internet					
Speeds up to 99 Mbps	1 point	2 points	3 points	\$17	
Speeds 100 Mbps to 399 Mbps	2 points	3 points	4 points	\$22	2 Years
Speeds 400 Mbps	2 points	3 points	4 points	\$25	2 fears
Speeds 1GB	2 points	3 points	4 points	\$28	
Ziply Fiber Internet					
DSL up to 115 Mbps	1 point	2 points	3 points	\$14	
Fiber 200 Mbps	1 point	2 points	3 points	\$20	
Fiber 1GB	2 points	3 points	4 points	\$27	2 Years
Fiber 2GB	3 points	4 points	5 points	\$45	
Fiber 5GB	4 points	5 points	6 points	\$55	
Frontier Internet					
DSL	1 point	2 points	3 points	\$15	
Fiber up to 499 Mbps	2 points	3 points	4 points	\$23	
Fiber 500 Mbps to 999 Mbps	2 points	3 points	4 points	\$30	2 Years
Fiber 1GB	3 points	4 points	5 points	\$35	
Fiber 2GB and Higher	3 points	4 points	5 points	\$45	

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**Commissions are paid on Active customers only. The points and commissions will end when the customer's service is canceled.

***There are no points nor Commissionable Revenue on all home phones via AT&T, Kinetic by Windstream, Frontier and Ziply Fiber.

BUNDLED ORDERS



CANADA CUSTOMER POINT SYSTEM & COMMISSIONABLE REVENUE



The only way to earn income at ACN is through the acquisition of customers; therefore all IBOs must acquire customers in order to meet qualifications and advance through ACN's earned positions. ACN utilizes a Customer Point system for each of its products and services.

ACN	PRODUCT/SERVICE	CUSTOMER POINTS	MONTHLY COMMISSIONABLE REVENUE*	DURATION OF POINTS AND COMMISSIONS**
DIGITAL PRIVACY	RESIDENTIAL			
& PROTECTION	IDSeal Titan	Monthly Plan Annual Plan	80%	Life of Customer
		1 point 5 points		
WIRELESS	RESIDENTIAL			
WINLELSS	TELUS Mobile	2 points per line	\$18	30 Months
	RESIDENTIAL			
HIGH-SPEED INTERNET +	Flash Services Home Phone – Transfer Phone Number	2 points	65%	Life of Customer
PHONE SERVICE	Flash Services Home Phone – New Phone Number	1 point	65%	Life of Customer
	Flash Services Internet	5 points	65%	Life of Customer
	BUSINESS			
PAYMENT PROCESSING	Sphere New Merchants/Merchants with Over \$4,000 Processing/Month	3 points	75%	Paid on Sphere Revenue for the Life of Customer
	Sphere New Merchants/Merchants Processing Less Than or Equal to \$4,000/Month	1 point		
	RESIDENTIAL & BUSINESS			
SECURITY & AUTOMATION	Fluent	5 points	75%	Life of Customer
	RESIDENTIAL			
	XOOM Energy Natural Gas	1 point		Life of Customer
	XOOM Energy Electricity	2 points	35%***	
	BUSINESS			
ENERGY	XOOM Energy Natural Gas or Electricity – Small Business	2 points per service	35%***	Life of Customer
ENERGY	XOOM Energy Natural Gas or Electricity – <i>Multi-Location</i> <i>Customer</i>	1 point per service	25%***	Life of Customer
	XOOM Energy Natural Gas or Electricity – <i>Medium Business</i> Submitted via Lead Pass Form	3 points per service	up to 25%***	Life of Customer
	XOOM Energy Natural Gas or Electricity – <i>Big Business</i> Submitted via Lead Pass Form	4-8 points per service	up to 35%***	Life of Customer
	Multi-location Customers include all customers with multiple lo	ocations regardless as to whether they enrolled	through the XOOM Multi-location Enrollment	t process

*Commissionable revenue is billed revenue less taxes, surcharges and an allowance for bad debt. ACN reserves the right to reduce commissionable revenue by a percentage factor for promotional plans, products, negotiated pricing or certain services. Commissionable Billing for some products is a fixed amount. IBOs receive a percentage of these amounts each month depending on where they fall in the Compensation Plan. See the ACN Policies & Procedures for additional details. **Commissions are paid on Active customers only. The points and commissions will end when the customer's service is canceled.

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CANADA CUSTOMER POINT SYSTEM & COMMISSIONABLE REVENUE

	PRODUCT/SERVICE	CUSTOMER POINTS				MONTHLY COMMISSIONABLE REVENUE*	DURATION OF POINTS AND COMMISSIONS**
		Mortgage	ortgage Mortgage Amount				
	RESIDENTIAL & BUSINESS	Term	<\$300K	\$300K to \$600K	>\$600K		
	8Twelve Mortgage A Lenders ¹ : Purchase; Refinance; Switch/Transfer	1 to 4 years 5 years	2 points 3 points	4 points 6 points	6 points 8 points	\$15 for every \$100,000 mortgage	Mortgage Term
MORTGAGE	8Twelve Mortgage B Lenders ² : Purchase; Refinance	1 to 2 years 3 to 5 years	2 points 3 points	4 points 6 points	6 points 8 points	\$15 for every \$100,000 mortgage	Mortgage Term
(All markets except Quebec. Quebec is coming soon.)	8Twelve Mortgage B Lenders ² : Renewal	1 to 2 years 3 to 5 years	1 point 2 points	2 points 4 points	3 points 6 points	\$7.50 for every \$100,000 mortgage	Mortgage Term
	Private Lenders³: Purchase; Refinance	1 year or less	3 points	6 points	8 points	\$15 for every \$100,000 mortgage	Mortgage Term
	RESIDENTIAL	Monthly Plan		Annual Plan			
TRAVEL	Truvvi Gold Truvvi Platinum		2 points 5 points		nts nts	80%	Life of Customer

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¹A Lenders are known as "prime" mortgage lenders, including but not limited to, federally-chartered banks and provincially regulated credit unions.

² B Lenders are alternative quasi-regulated lenders, including Mortgage Finance Companies (MFCs) such as Trust Companies and Credit Unions. They are not directly regulated federally but indirectly follow regulations due to the nature of their business. ³ Private Lenders are unregulated lenders who may offer a private mortgage for those not approved by an A or B lender.